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Cuba Police Department

How to make a complaint against an officer

1. If you wish to file a complaint about the actions of an employee of the police department or about any aspect of police operations you must follow these steps:
 - A. Come to the police department and tell any employee that you want to make a complaint; or
 - B. Call the department and tell the person answering the phone that you want to make a complaint; or
 - C. Print the citizens complaint form from the Cuba Police Department website and return it by mail or in person to the Cuba Police Department at 15 Water Street Cuba, NY 14727.
2. Any member of the Cuba Police Department will assist you in filling out the citizen complaint form if you request this. An officer may ask you to identify yourself and ask you to give specific details about the nature of your complaint. If you choose not to give your information or identify yourself, that fact alone will not stop you from sharing the information about the complaint you have. Every allegation will be reviewed solely upon its own merits.
3. Your complaint will then be investigated. You may be contacted and asked additional questions about your complaint.
4. If the process is going to take additional time to investigate, you will be notified.
5. When your complaint has been investigated and a conclusion has been made you will be informed of said conclusion.