

Village of Cuba, NY Water and Sewer Billing

With new water and sewer billing software in place, some changes have taken place regarding payment methods:

PAYMENT OPTIONS FOR THE OFFICE

1. CASH
2. CHECK
3. CREDIT & DEBIT CARDS – ON LINE ONLY - **2.95% fee**
 - ❖ An account must be created on-line
 - ❖ You must have an active email account

You can now make your water/sewer payment on-line, using your credit card, debit card or checking account. Once you create an account on-line, you always have access to your account to check balances or any billing information.

To create an account online:

- ❖ Go to www.cubany.org
- ❖ Locate the “Home” tab, Hover over “online payment” tab to view instructions, or village to follow the link to create, then view your account .
- ❖ A screen will pop up asking for username and password. If you are a first time user, click on “register here”
- ❖ Enter your information and click “register” you will receive a message that says “registration was successful”. A temporary password will be sent to your email, which will allow you in to make your payment and change your password.
- ❖ Be sure to record your username and password for future use.

There is a night drop box located in front of the side of Village Hall, to the right of the door. Any payments left the evening of due date will be accepted the next morning on time with no late penalties.